

## **2019 CONFERENCE PROGRAMME**

## RETAIL REMIXED: RETHINKING SPACES AND PLACES

We live in an age of blended consumption, where people live, shop, eat, drink, work, meet and spend time in many different places - at different times with different people. Rather than seeking ownership, many consumers prefer to download, stream, share, subscribe, recycle and repurpose. This transformation impacts on the relationship between physical space, online, customer behaviour and, crucially, the customer experience.

New retail and leisure names have appeared and become part of the redefinition of retailing. Their emergence has paved the way for new models, perspectives and attitudes that complement F&B outlets, pop-up stores, leisure offers, new-generation cinemas, wellness facilities, people services and live-entertainment spaces that are now mixed all together. Entertainment will play a key role in shaping the future of retail. More than that, however, we witnessed the incredible enthusiasm of the industry to learn, share and embrace new ideas around experience.

One of the main industry-wide changes to impact the retail property sector is diversification. Shopping places do not just provide shops & restaurants any more, they also provide services, hotels & apartments, co-working spaces, the coolest cocktail bars and entertainment as well as state-of-the-art fitness and sporting facilities. Resisted for decades, mixed-use has emerged as the new norm for modern development and regeneration.

How can property owners build & reshape lifestyle destinations to suit the changing face of retail? This crucial question, and the themes and issues it raises, will be the key focus for MAPIC 2019.

**LET'S LIVE, PLAY & SHOP!** 

CEETRUS with citizens for citizens



## 2019 AT-A-GLANCE PROGRAMME **RETAIL REMIXED:** RETHINKING SPACES AND PLACES

### **TUESDAY 12 NOVEMBER**

10.00-17.30

**LEISURE DAY** [Martinez Hotel Cannes] By invitation only

14.45-18.35

**OUTLET SUMMIT** [Majestic Hotel Cannes] By invitation only

19.30

WELCOME RECEPTION [Majestic Hotel Cannes] Open to all delegates

#### **WEDNESDAY 13 NOVEMBER**

**CONFERENCE ROOM** Palais, Level -1

**VERRIERE GRAND AUDITORIUM** Palais, Level 1

INNOVATION FORUM Palais, Level -1

Sponsored by: Clear Channel Supporting Partner: innesco

**OTHER LOCATIONS & EVENTS** 

09.30-10.15

**HOW CAN FASHION** RETAILERS STILL BE ON TOP OF THE STORE GAME?

10.15-11.00

**SNAPSHOT RUSSIA** 

11.00-11.45

LOGISTICS: THE BIG ISSUE FOR ECOMMERCE AND BRICK & MORTAR PLAYERS

11.45-12.30

**SNAPSHOT POLAND** 

09.30-11.00

**NORTH AMERICA FORUM** 

Gain insights into North American retail & retail real estate markets!

Part 1 - SNAPSHOT USA Part 2 - SNAPSHOT CANADA

11.00-12.00

**SNAPSHOT BELGIUM** 

PRIVATE TOURS [All-day long]

eugenia.irvine@gmail.com

10.00-11.00

IS IT THE GAME CHANGER?

11.00-12.00

THE FACE OF RETAIL?

**LEISURE ZONE** Palais, Level -1

07.00-08.00

**YOGA CLASS** 

Organised by: ADG Group [Cannes beach, next to the Palais]

08.30-11.00

**RETAIL....WHAT ELSE?** 

Organised by: Retail Forum Belgium

MAPIC NEW COMERS:

14.00-15.15

FOOD IN THE NEW MIX!

15.15-16.00

SNAPSHOT **NORDICS** 

16.00-16.45

**COSMETICS & BEAUTY,** WELLNESS... ADDING VALUE & BENEFICIAL SYNERGIES TO THE TENANT MIX

16.45-17.30

**SNAPSHOT SPAIN** 

17.30-18.15

HOW CO-WORKING, **CO-LIVING AND CULTURAL CHANGES REDESIGN SHOPPING DESTINATIONS?**  14.00-14.45

**SNAPSHOT LATIN AMERICA** 

14.45-15.30

**SNAPSHOT NETHERLANDS** 

15.30-16.30

**SNAPSHOT** ITALY

16.30-18.00

**ASIA FORUM** 

Gain insights into Asian retail & retail real estate markets!

Part 1: CEOs panel session -Asia: Home to retail ecosystems and next growth

Part 2 - Entering Asian markets: learn best practices & success stories 14.00-15.00

020: CREATING PHYSICAL **EXPERIENCES IN A DIGITAL** 

15.00-16.00

**INNOVATION FLASH TALKS** 

16.00-17.00

THE NEXT GENERATION OF **COMMUNICATION CHANNELS:** AI VIRTUAL CONCIERGE **ON WHATSAPP** 

INNOVATION

14.00-16.00

10.45-12.00

your customers!

**LEISURE FLASH TALKS** 

Find the best technologies

STORY-TELLING @ WORK

& themed attractions, the speakers will challenge the view on the role of storytelling and how it applies

16.00-17.00

**DEVELOPING CINEMA** & LEISURE IN EMERGING & MATURE MARKETS

[Salon Croisette, Level 3]

09.30-10.00

**WELCOME COFFEE** 

[MAPIC Booth, P-1.F18, Palais, Level -1]

11.30-14.00

**MULTI-UNIT FRANCHISE** SUMMIT

By invitation only [Majestic Hotel Cannes]

12.00-15.00

**BUILDING TOMORROW'S DESTINATIONS WITH POSITIVE IMPACT** 

Private lunch & learn session -By invitation only

[Salon Croisette, Level 3]

17.30-19.00

THE MEDELAN, THE NEW **HEART OF MILAN** 

Organised by DeA Capital Real Estate SGR S.p.A – Fondo Broggi Private session & cocktail

[Salon Croisette, Level 3]

**2019 THEMES** 

**RETAIL REMIXED: RETHINKING SPACES AND PLACES** 

**SHOPPING THE WORLD** 

**LEISURE** 



# 2019 AT-A-GLANCE PROGRAMME RETAIL REMIXED: RETHINKING SPACES AND PLACES

### **THURSDAY 14 NOVEMBER**

INNOVATION FORUM

PRIVATE TOURS [All-day long]

eugenia.irvine@gmail.com

**UNLOCKING RETAIL VALUE** 

CONFERENCE ROOM Palais, Level -1

VERRIERE GRAND AUDITORIUM Palais, Level 1

Palais, Level -1
Sponsored by: Clear Channel
Supporting Partner: innesco

LEISURE ZONE Palais, Level -1

OTHER LOCATIONS & EVENTS

10.00-11.00

RETHINKING CITY CENTRES: THE NEW TENANT MIX

11.00-13.00

**FRANCE FORUM** 

Part 1: CEOs Panel - Fashion & Retail : What models to stay ahead of the race?

Part 2: Retailtainment or the new art of retailing

Part 3: Retail sites & new usages

09.45-10.30

SNAPSHOT SWITZERLAND

10.30-11.15

SNAPSHOT AFRICA

11.15-12.00

SNAPSHOT

13.00-14.30

By invitation only

15.30-16.15

**SNAPSHOT** 

**GERMANY** 

16.15-17.15

& new brands

**RETAIL FLASH TALKS** 

international in-vogue retailers

Spot & connect with

**MEETALY LUNCH** 

WITH RFID SOLUTIONS

Organised & sponsored by Tech Data

Private session

10.00-11.00

11.00-12.00

INNOVATION FLASH TALKS

Discover the latest innovations to increase the performance of your shopping destinations!

alais, Level -1

07.00-08.00

YOGA CLASS

Organised by: ADG Group
[Cannes beach, next to the Palais]

08.30-11.30

RUSSIAN BREAKFAST - COPY PASTE WORLD EXPERIENCE

Organised by Impress Media Private Session [Majestic Hotel Cannes]

11.00-12.00

CHOOSE YOUR RETAIL SPACE IN FULLY RENOVATED CENTER OF BRUSSELS

Organised by: City of Brussels Private session [Salon Croisette, Level 3]

14.00-14.45

HOW TO ENHANCE CUSTOMERS' HOSPITALITY EXPERIENCE WHILE MAINTAINING STANDARDS

14.45-15.30

SNAPSHOT MIDDLE EAST

15.30-16.15

ICONIC PLACES AND "LOVE BRAND" STRATEGIES: HOW TO CREATE EMOTIONS & PASSION BETWEEN CUSTOMERS, BRANDS & PLACES

16.15-17.00

THE NEW MIX IN MODERN DEVELOPMENTS & REGENERATION PROJECTS

17.00-17.45

WHAT ARE THE NEW OPPORTUNITIES FOR (RETAIL) REAL ESTATE INVESTMENT?

17.45-19.15

ITALY: NEW DEVELOPMENT PROJECTS

14.00-15.00

SUSTAINABILITY: A SHIFTING PRIORITY!

15.00-16.15

INNOVATION FLASH TALKS

Discover the latest innovations to increase the performance of your shopping destinations!

14.00-16.00

10.45-12.00

**LEISURE FLASH TALKS** 

Find the best technologies

& solutions to entertain your customers!

TECHNOLOGY @ PLAY

How a creative use of technology can enhance & elevate the experience of retail & play?

16.00-17.00

VR EXPERIENCES
IN THE CULTURE SECTOR

19.00-22.00

MAPIC AWARDS GALA DINNER

By registration only
[Martinez Hotel Cannes]

23.00

**MAPIC PARTY** 

Open to all delegates
[Martinez Hotel Cannes]

**2019 THEMES** 

RETAIL REMIXED: RETHINKING SPACES AND PLACES

INNOVATION

SHOPPING THE WORLD

LEISURE

As of 8 November 2019, subject to change





#### **OTHER LOCATIONS & EVENTS**

07.00 > 08.00 | Cannes Beach

**YOGA CLASS** 



#### **OTHER LOCATIONS & EVENTS**

**08.30 > 11.00 |** Salon Croisette, Level 3

**RETAIL... WHAT ELSE?** 

Private Session



#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**09.30 > 10.15** | Conference room, Level -1

## HOW CAN FASHION RETAILERS STILL BE ON TOP OF THE STORE GAME?

- What is the ranking of fashion in the new retail mix?
- Which traditional and new fashion players are still at the forefront?
- Omnichannel, big data, sustainability...: the big issues facing fashion
- The importance of in-store experiences to enhance the customer journey



Moderator
Joelle Diderich
Paris Bureau Chief
WOMEN'S WEAR DAILY



Real Estate Development Manager

BENETTON GROUP



Stefan Otte
VP Global Partner Retail
& Real Estate
I FVI STRAUSS

#### SHOPPING THE WORLD

09.30 > 11.00 | Verrière Grand Auditorium, Level 1

#### **NORTH AMERICA FORUM**

Gain insights into North American retail & retail real estate markets!

Part 1: Snapshot USA





Thomas Phillips
Partner & Real Estate Practice
Group Chair
BROWN RUDNICK



David Orowitz

Managing Director

L&L HOLDING COMPANY



Dan Pelson
Chief Operating Officer
AREA15 - FISHER BROTHERS



Bryce Turner
President
DDG BCT ARCHITECTS

Part 2: Snapshot Canada





Moderator
Jay Freedman
EVP, Client Relations
& Business Development
OBERFELD SNOWCAP



João Cepeda
President & Creative Director
TIME OUT MARKET



Roman Drohomirecki EVP & COO, Retail IVANHOE CAMBRIDGE



Nathanaël Karmitz Chairman of the Board & President MK2



Dean Shaben
VP Leasing, West Edmonton Mall
TRIPLE FIVE GROUP
OF COMPANIES





#### **OTHER LOCATIONS & EVENTS**

**09.30 > 10.00** | MAPIC Booth, P-1.F18, Palais, Level -1



#### MAPIC NEW COMERS: WELCOME COFFEE

#### **INNOVATION**

**10.00 > 11.00** | Innovation Forum, Level -1

Co-organised with:



#### **DATA: IS IT THE GAME CHANGER?**

- Business value: what makes data profitable?
- Data-sharing: what are the best solutions for creating a great User Experience?
- Data-security: what are the major isssues related to data beyond GDPR?



Moderator
Edouard Detaille
Founder
FCE - EDOUARD DETAILLE
CONSULTING



Linda Testa
Sales Leader Southern Europe



Matthew Thompson
Head of Retail Strategy
COLLIERS INTERNATIONAL



Jace Tyrrell
Chief Executive
NEW WEST END COMPANY

#### SHOPPING THE WORLD

10.15 > 11.00 | Conference room, Level -1

Co-organised with:

Sponsored by:



## **1.29**

#### **SNAPSHOT RUSSIA**

#### Rethinking Russian retail formats: a new era of consumption

- Russian market overview: data, projects, consumer behaviour
- Shopping & Transport Infrastructure in Moscow: new opportunities for retailers & consumers
- Development foresight: how to build the perfect shopping centre of the future places, architecture, content
- Expansion policy of international brands in Moscow and Russian regions market: best practices Investment guide: roadshow of best Russian retail projects



Moderator Ignat Bushukhin Editor-in-Chief



Alexander Balabin Founder & CEO SEVERIN PROJECT



Julia Goroschenya
Director of Real Estate Development
DECATHLON - OCTOBLUE



Oxana Mostyaeva Head of Retail Russia CUSHMAN & WAKEFIELD



Alina Strelkova
Head of Commercial
& Development Department
MALL MANAGEMENT GROUP





#### LEISURE

10.45 > 12.00 | Leisure Zone, Level -1

#### LEISURE FLASH TALKS

Find the best technologies & solutions to entertain your customers!



Massimiliano Freddi Leisure Consultant TRADELAB



Victor Arca Managing Director, Europe **MYCOTOO** 



Jim Bowen Global Business Development Director - Creative SCRUFFY DOG GLOBAL CREATIVE SERVICES



Guillaume Chêne Head of Marketing & Sales OUBICAAME



Paul Collings **TIMBERPLAY** 

Dennis Klimaschewski

Head of Marketing



Boris Courté NEOXPERIENCES



Ruggiero Gambino PGOPLAY PARADISO GONFIABILE



**Daniel Husson** CEO HUSSON INTERNATIONAL



Simon Norris **Development Director** CITYWAVE SURF ATTRACTIONS **POLIN AQUARIUMS** 



**Alexandre Ramos** Commercial Director PLAY MART INTERNATIONAL



Reinhart Viane Business Development Director KCC ENTERTAINMENT DESIGN

#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

11.00 > 11.45 | Conference room, Level -1

### LOGISTICS: THE BIG ISSUE FOR ECOMMERCE AND BRICK & MORTAR PLAYERS

• The emergence of pure players in the physical world



Co-organised with:



- generates new dynamics and new formats • Physical stores: a booster for pure players, marketplace enlargement while e-commerce platforms contribute to increase in-store traffic
- Last-mile retail and same-day delivery: end or beginning of the customer journey?
- Warehouses, platforms, hubs, pickups points...: the major role of property owners in the new retail landscape



François Videlaine Partner A.T. KEARNEY



Ronan Bolé Logistics Director, France **AMAZON** 



Christophe Chauvard Managing Director France P3 I OGISTIC PARKS



General Delegate FEVAD





#### SHOPPING THE WORLD

11.00 > 12.00 | Verrière Grand Auditorium, Level 1

#### **SNAPSHOT BELGIUM**

Creating places in Belgium: 3 exceptional mixed-use projects





Filip De Bois Chairman BELGIAN LUXEMBOURG COUNCIL OF SHOPPING CENTRES



Pierre Griveanée Managing Director SPECI



Kris Verhellen CEO **EXTENSA** 



Director KANAALKOM RETAIL -QUARTIER BLEU

11.00 > 12.00 | Innovation Forum, Level -1

#### WILL BLOCKCHAIN CHANGE THE FACE OF RETAIL?

- · Why blockchain is still misunderstood while being considered one of the main disruptive technology in the coming years?
- What are blockchain keywords and what they can solve: Tokenisation, Smart Contract, Traceability, Security, Privacy, ...?
- From supply chain management activities to enriched purchasing experiences or smart loyalty programme, what are blockchain current use cases and potential applications in the retail industry?



Jamil Benabdallah Co-founder H64



Julien Bonnel Chief Innovation Officer SYMAG BY BNP PARIBAS PERSONAL FINANCE



Olivier Cueille Co-founder MICRODON

#### **OTHER LOCATIONS & EVENTS**

11.30 > 14.00 | Majestic Hotel Cannes

Media Partner:



In partnership with:

#### **MULTI UNIT FRANCHISE SUMMIT**

Closed door event, by invitation only



Mario C. Bauer Co-Founder & Brother / Co-Founder / Brand Ambassador CURTICE BROTHERS ORGANIC KETCHUP / WHITE SPACE PARTNERS / AMREST

#### Introduction



CEO Global Franchise Business THE HAMLEYS GROUP

#### Part 1: Developing multi-unit franchise network in the digital era - collaborative models between franchise partners & retailers



Head of Property & Development FNAC DARTY GROUP



Babette Märzheuser-Wood Partner Europe & Global Head of Franchise Group DENTONS



Mark Tessevman CEO LIWA TRADING ENTREPRISES





#### **OTHER LOCATIONS & EVENTS**

**11.30 > 14.00** | Majestic Hotel Cannes

In partnership with:

Media Partner:





#### **MULTI UNIT FRANCHISE SUMMIT**

Closed door event, by invitation only

## Part 2: Efficient multi-channel communication across international expansion & brand awareness



George Gottl Founder & CCO UXUS



Jamie Taylor
Former Director
L'OCCITANE EN PROVENCE

#### Part 3: Developing profitable multi-unit franchise models in a complex environment



Jayne Rafter
Owner & Joint MD
RLI



Hasit Kakkad
General Manager
BUSINESS TRADING COMPANY
FOR FASHION



International Director

MATALAN RETAIL LIMITED



Anabel Soares
International Franchise Director
CAMAIEU INTERNATIONAL

#### SHOPPING THE WORLD

11.45 > 12.30 | Conference room, Level -1



#### **SNAPSHOT POLAND**

#### **Retail Space Odyssey**

- Redefining retail space in Poland how are shopping centres changing?
- Omnichanneling, Al and all the latest tech. How are they transforming the Polish retail market?
- How to stay competitive? What are the challenges and opportunities in a dynamically changing retail world
- Where are we now? What can we learn from other markets and what perspectives could we share?



Moderator Rafal Ostrowski Journalist EUROBUILD CEE



Anna Malcharek
Managing Director
GEMINI HOLDING



Magdalena Bartkiewicz-Podoba General Manager LIEBRECHT & WOOD



Michelle Buxton
Founder & CEO
MALLCOMM BY TOOLBOX GROUP



Marek Dobrzycki
Managing Director
PANATTONI EUROPE

#### **OTHER LOCATIONS & EVENTS**

**12.00 > 15.00 |** Salon Croisette, Level 3



## BUILDING TOMORROW'S DESTINATIONS WITH POSITIVE IMPACT

Private lunch & learning session - By invitation only





#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**14.00 > 15.15** | Conference room, Level -1







#### **FOOD IN THE NEW MIX!**

- Industry scope: international trends & key figures
- F&B is a key driver to increase traffic & revenues: focus on international successful experiences
- From shopping centres to city centres, how developers has created value for their consumers & visitors?

Attend this session to learn more about developers & food service retailers partnerships and their impact on footfall



Mario C. Bauer Co-founder & Brother / Co-founder / Brand Ambassador CURTICE BROTHERS ORGANIC KETCHUP / WHITE SPACE PARTNERS / AMREST





CEO Founder & CEO **COMPTOIR GROUP** 



**BIGCHEFS CAFE & BRASSERIE** 



Florence Berger

Associate Manager

FOOD SERVICE VISION

Jonathan Doughty Global Head of Foodservice, Leisure & Placemaking FCF PROJEKTMANAGEMENT



Francois Blouin

Founder & CEO

FOOD SERVICE VISION

Director of Hospitality GALERIES LAFAYETTE

#### SHOPPING THE WORLD

14.00 > 14.45 | Verrière Grand Auditorium, Level 1



#### **SNAPSHOT LATIN AMERICA**

The Latin American shopping center, a social hub beyond retail



Jorge Lizan Managing Director LIZAN RETAIL ADVISORS



CEO & Founder SMARKETING CONSULTING



Jaime Fasja CEO THOR URBANA



New Business & Development Director GRUPO DAVISSA



**Hector Leal** CEO GRUPO CAYALA

**Gonzalo Sarmiento** CEO INVERSIONES CENTENARIO







#### INNOVATION

14.00 > 15.00 | Innovation Forum, Level -1

#### Co-organised with:



## O2O: CREATING PHYSICAL EXPERIENCES IN A DIGITAL WORLD

- Testing out new markets, storytelling...: the challenges and opportunities of new retail formats
- Experience, service, physical point of contact, new media... why DNBV want to invest in traditional physical retail
- Conversational AI and chatbots: the breakthrough in personal-assistance services to engage your customers and increase brand awareness
- AI, RFID, contactless payment.....: improving the seamless experience with the new connected customer journey



Moderator
Nicolas Vouland
CEO
ALTAVIA RETAILTECH



Yves Curtat CEO & Founder RETAIL RELOAD



Hubert Stech
Managing Director
Germany & Benelux
MULTI CORPORATION



Raphaëlle Toledano Partner FABERNOVEL

#### LEISURE

**14.00 > 16.00** | Leisure Zone, Level -1

## Co-organised with: TEA THEMED INTERTAINENT AUGUSTATION of computing place and experience websided.

### **LEISURE TALKS: STORY-TELLING @WORK**

The speakers will share insights and discuss the transformation of retail experiences. Inspired by art, theatre, film and themed attractions, they will challenge the view on the role of storytelling and how it effectively applies to the retail industry. Storytelling@Work ends with a panel discussion and a Q&A session with all the speakers led by Klaus Sommer Paulsen.



Moderator
Klaus Sommer Paulsen
Founder & CEO / Board Member
ADVENTURELAB / THEMED
ENTERTAINMENT ASSOCIATION



Michael Blau
Principal / President
Adirondack Studios / Themed
Entertainment Association



Fri Forjindam
Chief Development Officer
MYCOTOO



Shawn McCoy Vice President JRA



Margreet Papamichael
Director
CLEAR ASSOCIATES

Director, Product & Development
CLEAR CHANNEL



Jan Eising

Director Real Estate & Expansion

RITUALS COSMETICS

## WEDNESDAY 13 NOVEMBER



#### SHOPPING THE WORLD

14.45 > 15.30 | Verrière Grand Auditorium, Level 1

### **SNAPSHOT NETHERLANDS**



Paul Bremmer

Head of Commercial Real Estate

KROONENBERG GROEP

Moderator
Brigit Gerritse
Managing Director
NRW - DUTCH COUNCIL OF
SHOPPING CENTRES



Gerard Zandbergen
CEO
LOCATUS INTERNATIONAL

Co-organised with:





Ilona Taillade Managing partner SIX AND SONS

#### INNOVATION

15.00 > 16.00 | Innovation Forum, Level -1

## Supporting Partner:

#### **INNOVATION FLASH TALKS**

Discover the latest innovations to increase the performance of your shopping destinations!



Dan Innes Founder INNESCO



Seb Ellson Head of Retail HOXTON ANALYTICS



Mateusz Rolewski President RIIG AI



Justin Cagwin
General Manager Middle East
& EVP Strategic Growth



Dan Gildoni CEO & Co-Founder PLACENSE



Michel Zalac Head of Strategic Partnerships CHAINELS



Eric Dache Corniquet

Managing Director

ADS FLIGHT



Gareth Jordan
Director
ART SOFTWARE GROUP



Russell Edwards Founder & CEO REVEAL SYSTEMS



Feargal O'Neill CEO GAMMA





#### SHOPPING THE WORLD

15.15 > 16.00 | Conference room, Level -1

#### Co-organised with:



#### **SNAPSHOT NORDICS**

#### Blending uses for lifestyle destinations

- Retail property projects are more diversified than ever, with mixed-use destinations now the norm.
- More than offering a new retail mix, projects are designed to be more all-encompassing, to include offices, residential, hotels and leisure activities.
- What are the new players to build new places and spaces? What are their new business models?
- How to imagine the shopping places of tomorrow where people live, play and shop!



Kajsa Hernell General Manager NORDIC COUNCIL OF SHOPPING CENTRES



Carl Nicolai Lundergreen Vold Regional Director Shopping Center Division OLAV THON GROUP



Annki Cedervall Director RAMBOLL

Carl Strufve

**Director Nordics** 

GROSVENOR



Anna Koskenkorva Development Manager Customer & Sales YIT FINLAND



Erik Lennhamamr Chief Development Officer CITYCON

#### SHOPPING THE WORLD

15.30 > 16.30

Verrière Grand Auditorium, Level 1



Organised by:





Sponsored by:



#### **SNAPSHOT ITALY**

The modern retail space industry in Italy: social role and relational value



Armando Garosci Director of Publishing Innovation





Maddalena Panu Head of Research & Director, Italy SAVILLS



Luca Dondi Dall'Orologio Managing Director NOMISMA



Marianna De Luca Head of Advisory Department SVICOM



Massimo Moretti President / General Manager CNCC ITALY / CDS HOLDING



Head of Marketing and Sustainability





#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**16.00 > 16.45** | Conference room, Level -1

## Sponsored by:

## COSMETICS & BEAUTY, WELLNESS... ADDING VALUE & BENEFICIAL SYNERGIES TO THE TENANT MIX

- The rising importance of new services in the retail mix: creating synergies between cosmetics shops & beauty salons, wellness & fitness centers, retail & hospitality
- How can landlords, wellness and beauty institutions establish a winning business model and build a perfect relationship?
- Are shopping centers more appropriate than city centers as hosts for the new mix of players?
- Expand your cosmetics or wellness concept in collaboration with developers



Tiziana TINI
Professor & Luxury Consultant
POLIMODA FASHION INSTITUTE



Edouard Falguieres
Franchise Director
GUINOT



Lara Marrero
Principal & Strategy Director
GENSLER



Jibran Saleem-Sheikh Brand Acquisition Manager LANDSEC

#### INNOVATION

**16.00 > 17.00** | Innovation Forum, Level -1

Organised & sponsored by:



## THE NEXT GENERATION OF COMMUNICATION CHANNELS: AI VIRTUAL CONCIERGE ON WHATSAPP



- Reach out to your customers on their preferred communication channel: WhatsApp, Facebook Messenger, WeChat & Telegram
- Enhance customer experience via an Artificial Intelligence companion available 24/7 in multiple languages
- Reward customers who engage with retailers through short tactical campaign



Alessandro Gaffuri

Managing Partner

VIAFONE TECHNOLOGIES

PART OF CELS GROUP



Souffiane Houti

COO

VIAFONE TECHNOLOGIES
PART OF CELS GROUP





#### LEISURE

**16.00 > 17.00** | Leisure Zone, Level -1

## DEVELOPING CINEMA & LEISURE IN EMERGING & MATURE MARKETS



In partnership with:



How UK business are supporting developers and operators in both mature and emerging markets in the development of not only cinema, but in repurposing towns and cities in mature markets and creating new shopping malls in emerging markets. 2 markets studies: Saudi Arabia & Germany.



Moderator
Mike Thomson
Director
THE BIG PICTURE



Simon Jeffries
Director
Consult Project Management



John Sullivan
Founding Director
THE LIGHT CINEMAS



David Wallace
Director
CHAPMAN TAYLOR

#### SHOPPING THE WORLD

**16.30 > 18.00 |** Verrière Grand Auditorium, Level 1

## Co-organised with: RETAILINASIA

#### **ASIA FORUM**

Gain insights into Asian retail & retail real estate markets!

#### Part 1: CEOs panel session - Asia: Home to retail ecosystems and next growth

- How Asia market is facing the new economic, demographic, geopolitical, climate changes?
- Mixed-use, design & architecture... how to create lifestyle destinations
- Online-offline as a unique channel conveying brand identity
- Tech solutions, operating models, new collaborations & services: how to use innovations to stand out



Moderator
Esterina Nervino
Retail in Asia Director
BLUEBELL GROUP



Pushpa Bector
Executive Director
DLF SHOPPING MALLS



Chadatip Chutrakul CEO SIAM PIWAT



Wilson Tan
Chief Retail Innovation Officer
CAPITALAND GROUP

#### Part 2: Entering Asian markets: learn best practices & success stories



Moderator
Esterina Nervino
Retail in Asia Director
BLUEBELL GROUP



Jean Révis Co-founder MAD



Emmanuel Tisseyre
Senior Advisor
GALERIES LAFAYETTE



Arnold Van De Water
Director of Experiential Content
VAN GOGH MUSEUM



Quentin Vicas
Development Director
DUCASSE PARIS





#### SHOPPING THE WORLD

**16.45 > 17.30 |** Conference room, Level -1

#### **SNAPSHOT SPAIN**

**Retail in Spain: thumbs up!** 







Eduardo Ceballos President / Asset management Director Souther Europe AECC / NEINVER



Daniel Agromayor Head of Spain & Portugal FIVE GUYS



Daniel Galvez-Villacis Head of Real Estate Iberia DWS



Head of Asset Services Spain **CUSHMAN & WAKEFIELD** 





Managing Director Retail KRONOS INVESTMENT GROUP

#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

17.30 > 18.15 | Conference room, Level -1

Co-organised with:

Places.

### HOW CO-WORKING, CO-LIVING AND CULTURAL **CHANGES REDESIGN SHOPPING DESTINATIONS?**

- Millennials, seniors, working population... due to economics, demographics and cultural changes, people-focused services are emerging in shopping places
- Co-working is one of the hottest movements to emerge from the collaborative economy. It's time to share spaces for people to work and socialize in, and for property owners to increase revenues
- · Assistance, shipping, shopping, picking and more... shopping places and retailers now offer a full range of services to energise visitors & customers



Stéphane Keulian PLACES.



CEO & Co-founder INDUSTRIOUS



VP, International Acquisitions FOUINOX



Partner & Head of Development ADG GROUP



Director of UR Lab & CSR UNIBAIL-RODAMCO-WESTFIELD





#### **OTHER LOCATIONS & EVENTS**

17.30 > 19.00 | Salon Croisette, Level 3





## THE MEDELAN, THE NEW HEART OF MILAN



The Medelan, is the new heart of Milan, located in Piazza Cordusio, the most strategic square of the city. When there, residents and visitors are as little as 5 minutes walk from Duomo Square, Castello Sforzesco, La Scala theatre, Via Montenapoleone and the Fashion Quadrangle or Galleria Vittorio Emanuele II. Cordusio Square is experiencing a sensational uplift and by 2021 it will be completely transformed into the most vibrant retail and office destination of the city: business, lifestyle, shopping, tourism, entertainment... The Medelan and its occupiers will be at the heart of this urban renaissance.

Private session followed by a cocktail





#### OTHER LOCATIONS & EVENTS

07.00 > 08.00 | Cannes beach, next to the Palais

**YOGA CLASS** 



#### **OTHER LOCATIONS & EVENTS**

08.00 > 11.30 | Majestic Hotel Cannes

Organised by:

## RUSSIAN BREAKFAST - COPY PASTE WORLD EXPERIENCE

Shopping centers: vectors of movements, formats of renovation, strategies of profitability

- Express diagnostics of Russian retail real estate market
- What strategies of updating shopping centers Russian redevelopment uses today and at what extend they are effective?
- Ground Breaking Cases: international practice of modernization of the obsolete shopping centers
- The vectors of restarting of "old" projects based on foreign experience: solutions applicable to Russia
- Re-conception, renovation or redevelopment? How to understand what transformation is needed and what financial benefit could be expected?

Private event

#### SHOPPING THE WORLD

09.45 > 10.30 | Verrière Grand Auditorium, Level 1

#### **SNAPSHOT SWITZERLAND**



Co-moderator
Marcel Stoffel
Founder & CEO
SWISS COUNCIL COMMUNITY



Co-moderator
Jan Tanner
CEO
TANNER REAL ESTATE
CONSULTING



Massimiliano Baroni Managing Director STUDIO BARONI FOR HUNKEMOLLER



Co-organised with:



Michael Dressen
Head of Retail Agency Switzerland
CBRE



Stefan Gross
Chief Commercial Officer
ZURICH AIRPORT





#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

10.00 > 11.00 | Conference room, Level -1

#### Co-organised with:





## RETHINKING CITY CENTRES: THE NEW TENANT MIX

- Green spaces, transport, communication networks, connectivity... how to rethink urban landscapes to be fit for the future
- How do (local) retail and innovative services play a crucial role for connected urban populations?
- Transforming reclassified projects & transport stations into vibrant spaces...
- How can leisure develop & re-boost the city centre's attractiveness with a strong offer?
- Reimagining the city of tomorrow with entertainment projects



Moderator
Edouard Dequeker
Research Engineer for the
Chair of Urban Economics
ESSEC BUSINESS SCHOOL

Executive Director

DESTINATION CENTRE-VILLE



Yasmine Bekkari Managing Director AMS AFRICA



Antoine De Oliveira E Castro CEO PAREF GROUP



Mathis Güller
Director
GULLER GULLER
ARCHITECTURE URBANISM

#### INNOVATION

10.00 > 11.00 | Innovation Forum, Level 1

## Organised & sponsored by:



## UNLOCKING RETAIL VALUE WITH RFID SOLUTIONS

- Inventory automation: why it matters for 4.0 retailers
- Beyond barcodes: how RFID solutions can improve store operations and customer experience, while reducing costs
- Inventory data: the importance of robust cloud architecture in smart retail



Camilla Bonanni Retail IoT Industry Lead EMEA TECH DATA



Faris Haddad
Senior Cloud Solution Architect
MICROSOFT

#### SHOPPING THE WORLD

10.30 > 11.15 | Verrière Grand Auditorium, Level 1

#### **SNAPSHOT AFRICA**



Moderator
Vicus Bouwer
Division Director
BROLL PROPERTY GROUP



Selma Belkhayat
Deputy Managing Director
AMS AFRICA



Raymond Healy
Director
RETAIL SIX SOLUTIONS



Co-organised with:

broll

Gaby Sithole
Asset Management Director
GROWTHPOINT INVESTEC
AFRICAN PROPERTIES



Kevin Teeroovengadum
Founder
PROPTECHAFRICA





#### LEISURE

10.45 > 12.00 | Leisure Zone, Level -1

#### **LEISURE FLASH TALKS**

Find the best technologies & solutions to entertain your customers!



Charles Read
Managing Director
BLOOLOOP



Alexandra Augé
Partner
BLOSSOM ESTATE & LEISURE



Zlatimira Bancheva Head of Sales, Active Entertainment WALLTOPIA



Bakit Baydaliev CEO DOF ROBOTICS



Ivars Beitans
Chairmen of Board
AERODIUM TECHNOLOGIES



Johan Hugues
CEO
BLACHERE ILLUMINATION



Sergio Ferrari Sales Area Manager INDUSTRIAL FRIGO



Paul Kent
Senior Experience Consultant
ELECTROSONIC



Tania Kishkin CEO FUNTOPIA



Isabelle Pertuis
Agency Director
PRO URBA



Jo Saunders
Marketing & European Sales
FLOWRIDER

#### SHOPPING THE WORLD

11.00 > 13.00 | Conference room, Level -1

#### **FRANCE FORUM**

Gain insights into the French retail & retail real estate market!

Part 1: CEOs panel - Fashion & Retail: What models to stay ahead of the race



Moderator
Jean Bernard Della Chiesa
CEO
TO-INFINITY.COM



Hubert Aubry CEO GEMO



Fabrice Bansay CEO APSYS



bastien Bismuth CEO JENNYFER



Nadine Caux CEO PROMOD



Antoine Frey Chairman FREY



Sébastien Vanhoove Deputy CEO CARMILA

Co-organised with:





Moderator Delphine Beer-Gabel Founder THE RETAILTAINMENT COMPANY



Part 2: Retailtainment or the new art of retailing

Julien Goubault
Chief Communications Officer
KLEPIERRE





#### SHOPPING THE WORLD

11.00 > 13.00 | Conference room, Level -1

#### FRANCE FORUM

Part 3: Retail sites & new usages







Philippe Le Trung Managing Director VIEWS+S CONSULTING



Ian Morling Senior Avisor IFPIMM



**Hugues Borgia** General Director UGC CINE CITE



Christophe Burckart Country Manager France & Monaco



Jacques Ehrmann President / Executive Director CNCC FRANCE / ALTAREA COGEDIM



**Charles Ragons** Director of Asset Management PRIMONIAL REIM

11.00 > 12.00 | Innovation Forum, Level -1

### Supporting Partner: innesco

#### **INNOVATION FLASH TALKS**

Discover the latest innovations to increase the performance of your shopping destinations!



Dan Innes Founder INNESCO



Matteo Aicardi Sales Manager MICROLOĞ



Riccardo Badalone CEO C2R0



SCALA

Nicolas Blica President **FOLLOW THE MARKET** 



Camilla Bonanni Retail IoT Industry Lead EMEA TECH DATA

Peter McCaul

CEO

PEARLAI

**OTHER LOCATIONS & EVENTS** 



Frédéric Deloffre Sales Manager MYTRAFFIC



EVP. Sales



PRODCO ANALYTICS





Sales Manager Southern Europe



Zoran Slamkov **Growth Director** MAPPEDIN



Business Development Manager GIFTIFY BY LOYALTEK



Spencer Wood



11.00 > 12.00 | Salon Croisette, Level 3

### **CHOOSE YOUR RETAIL SPACE** IN FULLY RENOVATED CENTER OF BRUSSELS

Private session





#### SHOPPING THE WORLD

11.15 > 12.00 | Verrière Grand Auditorium, Level 1

#### SNAPSHOT UK



Moderator **Edward Cooke** CEO **REVO** 



Ailish Christian-West Head of Property & Retail Portfolio LANDSEC



Mark Disney **Executive Director** CBRE GLOBAL INVESTORS



Co-organised with:

**Hugh Knowles** Chief Development Officer, UK & Europe PUTTSHACK

#### Principal & Strategy Director **GENSLER**

Lara Marrero

#### SHOPPING THE WORLD

13.00 > 14.30 | Verrière Grand Auditorium, Level 1

#### **MEETALY LUNCH**

By invitation only

MEETALY will be the unique occasion for Italian and International Investors & Retailers to get in touch with the Italian property Key players and discover the best opportunities in Italy.

Co-organised with:



Sponsored by:





ITALIAN TRADE AGENCY

Promoted by:

#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**14.00 > 14.45** | Conference room, Level -1

#### Co-organised with:

#### HOW TO ENHANCE CUSTOMERS' HOSPITALITY **EXPERIENCE WHILE MAINTAINING STANDARDS**



- How to turn old towns & historical heritage into lifestyle destinations?
- What are the key components to re-enchant shopping life places?
- Hotels, residential, co-working, F&B... why does hospitality play a key role in redevelopment projects?
- International transformative urban & tourist projects International showcases



Vanguelis Panayotis MKG CONSULTING



**David Davies** VP Property & Facilities, Europe LIVE NATION



Frédéric Fontaine SVP Innovation Lah ACCOR



Maxime Karbasnikoff Head of Retail & Property Managment ADG GROUP



Pablo Nakhlé Cerruti VIPARIS





14.00 > 15.00 | Innovation Forum, Level -1

#### SUSTAINABILITY: A SHIFTING PRIORITY!

- · Reducing carbon footprint by looking at transport, waste management and recycling...: how sustainability can mean a new deal for shopping destinations
- · Circular economy, responsible consumption and biodiversity: 'discover the best new initiatives emerging from the start-up sector'
- 2025: imagining a world where fashion and sustainability go hand in hand
- From textile sourcing and production to manufacturing and retail: the new rules with a textile-scoring app



Raphaëlle Toledano Partner **FABERNOVEL** 



**Nicolas Cabanes** Project Analyst FABERNOVÉL



Director of UR Lab & CSR UNIBAIL-RODAMCO-WESTFIELD

#### LEISURE

14.00 > 16.00 | Leisure Zone, Level -1

Co-organised with:

#### LEISURE TALKS: TECHNOLOGY @PLAY

The speakers, experts within experience design, business development, media and technology, will talk about how creative use of technology can enhance and elevate the experience of retail and play. They will present the combination of play and technology as one of the key factors that play an essential part in the design of engaging retail leisure spaces.

Technology@Play ends with a panel discussion and a Q&A session with all the speakers led by Klaus Sommer Paulsen.



Klaus Sommer Paulsen Founder & CEO / Board Member ADVENTURELAB / THEMED ENTERTAINMENT ASSOCIATION



Louis Alfieri Principal & Chief Creative Officier RAVEN SUN CREATIVE



**Jason Bruges** Founder **JASON BRUGES STUDIO** 



Guillaume Chêne Head of Marketing & Sales QUBICAAMF



Anders Eggert Jørgensen Founder **ARUSIO** 



Ulrik Hunskjaer Founder





Supporting Partner:

innesco

#### SHOPPING THE WORLD

14.45 > 15.30 | Conference room, Level -1

Co-organised with:

#### **SNAPSHOT MIDDLE EAST**

- Retail market overview: key facts & figures and hot retail property projects
- · Residential units, office spaces, hotels & hospitality facilities, entertainment... why mixed-use is the new norm?
- Is the middle-eastern mall model the "shopping place of tomorrow"?
- The importance of design & architecture in creating lifestyle destinations
- Focus on established international brands & leisure concepts



Moderator David Macadam CEO THE MIDDLE EAST COUNCIL OF SHOPPING CENTRES



Mohammad Alawi Chiarman of the Board SAHAT PROPERTY MANAGEMENT **COMPANY** 



Mike Wilson MacCormack Head of Studio BENOY



Avijit Yadav TAMDEEN MALL MANAGEMENT

Supporting Partner:

innesco

15.00 > 16.00 | Innovation Forum, Level -1

### **INNOVATION FLASH TALKS**

Discover the latest innovations to increase the performance of your shopping destinations!



Dan Innes Founder **INNESCO** 



Demirhan Büvüközcü CFO V-COUNT



Peter Cardena Sales Consultant **PLANRADAR** 



Laurent Dubernais CFO SYNERGEE

15.00 > 16.00 | Innovation Forum, Level -1

#### INNOVATION FLASH TALKS

Discover the latest innovations to increase the performance of your shopping destinations!



**Patrick Gasior** Senior Channel Sales Manager VELIS REAL ESTATE TECH





VIAFONE TECHNOLOGIES



Daniel Martinho-Corbishlev **AURA VISION** 



Nora Urquiza **Business Development** SALTO SYSTEMS



Didier Gatsé Founder & CEO TRANSACTION CONNECT



**David Huguet** Managing Director Europe



Mickael Mas CEO & Co-founder SYMAPS.10



Francesco Veleno Country Director Italy FEEDBACKNOW BY FORRESTER



Laura Giannini C00



Charlotte Journo-Baur CEO & Founder WISHIBAM



Growth Manager EMEA MALLCOM BY TOOLBOX GROUP



Marcin Guziński Operations Direcor TOP-KEY



Aaron Markowitz-Shulman Chief Business Development Officer DROPIT SHOPPING



Markus Porvari President & CEO HYPERIN INC.





#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**15.30 > 16.15** | Conference room, Level -1

#### Co-organised with:



### **ICONIC PLACES & "LOVE BRAND" STRATEGIES: HOW TO CREATE EMOTIONS & PASSION BETWEEN CUSTOMERS, BRANDS & PLACES**

- The importance of design & architecture in creating lifestyle destinations
- · How to put together retail, real estate and entertainment to build one-of-a-kind places that truly resonate with customers
- Iconic buildings to shape iconic places
- · When brands combine retail, hospitality and communications to create emotional experiences



Cécile Poujade Associate Director Retail & International **SAGUEZ & PARTNERS** 



President & Creative Director TIME OUT MARKET



Strategic Marketing UNIBAIL-RODAMCO-WESTFIELD



Ian Sandford President **EUROFUND &** INTU COSTA DEL SOL

#### SHOPPING THE WORLD

15.30 > 16.15 | Verrière Grand Auditorium, Level 1



### **SNAPSHOT GERMANY**

Investment opportunities with great potential: shopping center refurbishment



Steffen Hofmann Managing Partner IMALLINVEST EUROPE



Johan C. Bergenthal CEO & Head of Germany KLEPIERRE MANAGEMENT



Managing Director **REDOS GROUP** 



General Manager, Property Management SONAE SIERRA GERMANY



Paul-Eric Perchaud Director of Operations Germany UNIBAIL-RODAMCO-WESTFIELD



Alexandra Von Der Grün Sr. Director Retail Expansion & Planning Europe ADIDAS





#### LEISURE

16.00 > 17.00 | Leisure Zone, Level -1



#### VR EXPERIENCES IN THE CULTURAL SECTOR



Craig Vezina Co-founder / President France REALCAST / VR/AR ASSOCIATION



Fabien Barati CEO **FMISSIVE** 



Jean-Baptiste De Beauregard Manager, VC and Strategic Projects **BFAUX ARTS & CIF** 



Andrea Guanci Head of Marketing MSC CROCIFRE







Lvnn Rosenthal CEO & Founder PERISCAPE VR

#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

**16.15 > 17.00 |** Conference room, Level -1

## Co-organised with:

#### THE NEW MIX IN MODERN DEVELOPMENTS & REGENERATION PROJECTS

- Retail shops, restaurants, residential units, hotel rooms, entertainment, office space... what are the components of new mixed-use property development projects?
- How has the concept evolved over the last few years?
- What is the part of retail in this new mix?
- Focus on logistics: because of the lack of sites, how to integrate warehousing into mixed-use projects



Reinhard Winiwarter Managing Director / Publisher



Group Chief Development Officer UNIBAIL-RODAMCO-WESTFIELD



**Martin Duplantier** CEO MARTIN DUPLANTIER ARCHITECTES



Global Operations Director **INGKA CENTRES** 



Klaus Striebich CEO RARE ADVISE





#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

16.15 > 17.15 | Verrière Grand Auditorium, Level 1

Sponsored by:

## **CHERRYWOOD** Hines

#### **RETAIL FLASH TALKS**

Spot & connect with international in-vogue retailers & new brands!



Sam SETHI Principal & Director **INSITE FOOD** 



**Edouard Falguières** Franchise Director



Fabian Rieden Director Business Development PAULANER FRANCHISE & CONSULTING



**Danielle Ahaiot** Founder CALIFORNIA BLISS

**Hugh Knowles** 

Chief Development Officer.

UK & Europe

PUTTSHACK



Adam Blaker Property & Development Director LEON



François Château Business Development Director SUSHI SHOP - AMREST GROUP



Thierry Marc CEO Europe TOMMY'S EXPRESS



Real Estate Development Director ARKOSE&CO

#### RETAIL REMIXED: RETHINKING SPACES AND PLACES

17.00 > 17.45 | Conference room, Level -1

Co-organised with:



### WHAT ARE THE NEW OPPORTUNITIES FOR (RETAIL) REAL ESTATE INVESTMENT?

- How to effectively deliver and manage new mixed-use spaces
- How much do you need to invest in existing assets to get the right mix used projects?
- What are the key components to drive your investment choices?
- Why investing in logistics platforms?



Richard Betts Group Publisher **REAL ASSET MEDIA** 



Eric Decouvelaere Head of Retail EMEA **CBRE GLOBAL INVESTORS** 



Rebeca Guzman Vidal Group Head of Retail Strategy CHELSFIELD



Herman Kok VP & Head of Research MEYER BERGMAN



Christofer Salmén Asset Manager Retail Portfolio ĂLECTA





#### SHOPPING THE WORLD

17.45 > 19.15 | Conference room, Level -1

#### **ITALY: NEW DEVELOPMENT PROJECTS**

Co-organised with:







Sponsored by:





Marco Luraschi Editor-in-Chief DAILY REAL ESTATE



Massimo Moretti President /General Manager CNCC ITALY / CDS HOLDING



Marco Bucci Mayor GENOVA MUNICIPALITY

Stefano Nigro

Director of the Foreign

Investment Department ITALIAN TRADE AGENCY



Edoardo Favro CEO **RES STRATEGY** 



Roberto Fraticelli Head of Italy **EUROCOMMERCIAL PROPERTIES** 



Fabio Porreca Chairman & Partner SVICOM



**Anand Remtolla** Leader Site Vision Italy CEETRUS

#### **OTHER LOCATIONS & EVENTS**

19.00-22.00 | Martinez Hotel Cannes

### MAPIC AWARDS GALA DINNER

By registration only



#### **OTHER LOCATIONS & EVENTS**

23.00 | Martinez Hotel Cannes



Open to all delegates

